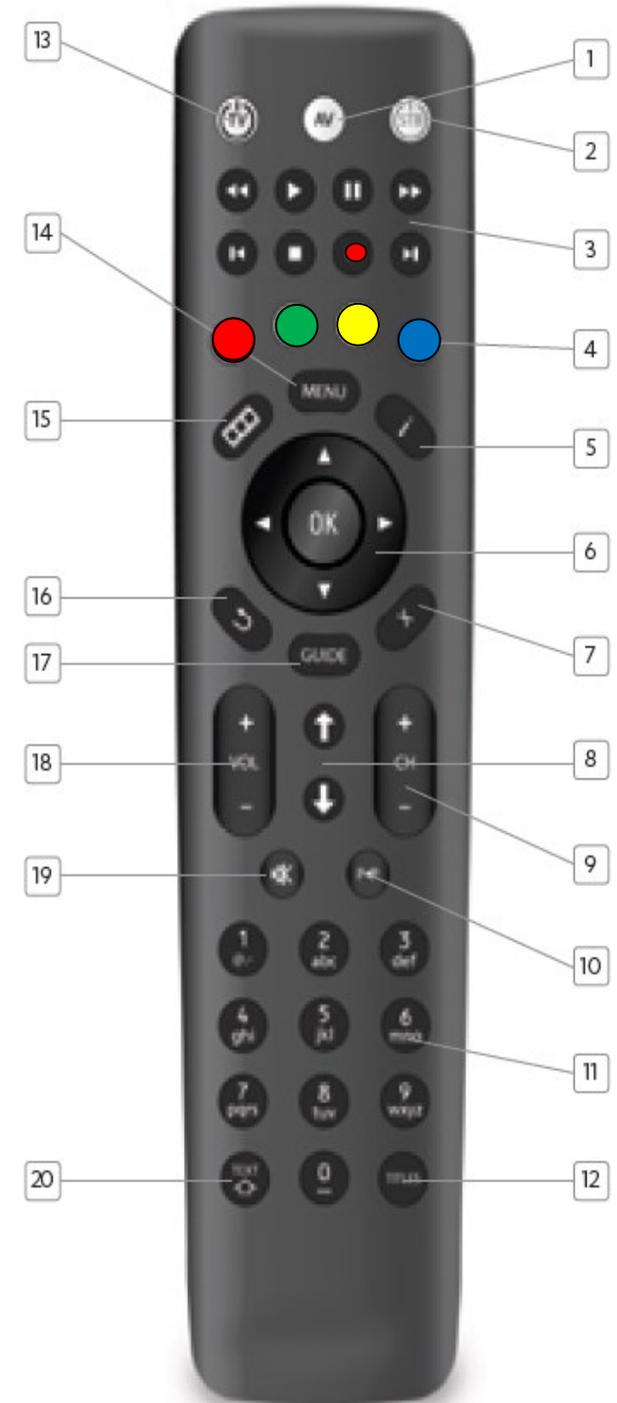


# Channel Listing

<b>102</b> KWGN	135 WGN	
<b>103</b> KCDO	136 CNN Headline	News
<b>104</b> KCNC (CBS)	137 History	
<b>106</b> Weather Channel	138 MTV	
<b>107</b> KMGH (ABC)	139 CMT	
<b>108</b> KUSA (NBC)	140 Animal Planet	
<b>110</b> KRMA (CO-PBS)	150 RFDTV	
<b>111</b> KDVR (Fox)	151 Game Show	Net-
<b>112</b> KTVD- My 20	work	
<b>114</b> AMC	152 Outdoor Channel	
<b>115</b> ABC Family	161 Biography	
<b>116</b> Lifetime	162 Tru TV (Court TV)	
<b>117</b> Discovery	163 TLC	
<b>118</b> Hallmark	164 HGTV	
<b>119</b> Disney	166 FX	
<b>120</b> Altitude	167 Disney Jr	
<b>121</b> ESPN	168 Home Shopping	
<b>122</b> ESPN 2	170 TV Land	
<b>123</b> Root Sports	171 Cartoon	
(FSN-Rocky Mtn)	172 Turner Classic	
<b>124</b> Spike —TNN	173 KBDI (Boulder	PBS)
<b>125</b> CNN	174 TBN	
<b>126</b> A&E	175 CSPAN	
<b>127</b> Nickelodeon	176 E!	
<b>128</b> VH-1 Music First	197 Sopressa	
<b>129</b> TNT	198 Univision	
<b>130</b> Fox News		
<b>132</b> GAC		
<b>133</b> TBS		

## REMOTE CONTROL LAYOUT

- 1 TV AV Source Select button
- 2 STB Standby button
- 3 STB PVR Transport buttons
- 4 Colour Navigation buttons
- 5 Information button
- 6 Navigation and OK buttons
- 7 Exit button
- 8 Page Up and Page Down buttons
- 9 Channel Up and Channel Down buttons
- 10 Previous Channel Select button
- 11 Channel Select buttons and text entry
- 12 Subtitles button
- 13 TV Standby button
- 14 STB Menu button
- 15 PVR button
- 16 Back button
- 17 Electronic Program Guide button
- 18 Volume Up and Down buttons
- 19 Mute button
- 20 Teletext button (press and release) and TV SHIFT function (press and hold)



# TELEVISION

## TROUBLESHOOTING

Your Skitter TV, is delivered to your home via Internet service through your Plains fiber-to-the-home network. If you experience trouble with your television service there are some steps you can take to try to restore the service.

1. Confirm that the wall-mounted power supply box that provides power for your telephone, Internet and television connection is plugged into a wall out.



2. Try unplugging the television set top box and plugging it in again to see if service returns.



Unplug your Internet router, unplug all set top boxes. Leave the router unplugged for five minutes, plug in the router and wait for all lights to reset, then plug in the set top boxes.



If the service still hasn't returned, you can try unplugging the extenders near each television set and plugging them again.

Check for HDMI 1, 2, 3 or 4 on your television. You'll need to leave that where our tech had it set at installation.

## Frequently Asked Questions

### ***How many shows can I record at one time?***

You have the capability to record two shows at the same time.

### ***The screen is asking for a password. What's my password?***

The password is always 1234.

### ***The recording time is off when I record a program. What's going on?***

Before you record a program, click on the "Guide" button to be sure the time is accurate. If it's not showing the correct time, contact us so we can reset the time at the server.

### ***How do I change the channel?***

Using Number buttons, enter the channel number –OR– on the CH (channel) buttons, scroll up or down one channel at a time.

### ***How do I set favorite channels?***

- Press GUIDE once to see My Channels program guide
- Use the up and down navigation buttons in the center of the remote control to select a channel you want to add to your Favorites program guide.
- Press the INFO button to see the program information
- With 'Add Channel to Favorites' selected, press OK on the remote control.

### ***How do I access menus on my television screen?***

The Main Menu is the gateway to most features.

On the remote control, press arrow buttons to make your menu selection, then press OK.

- Press MENU to access the Main Menu.
- Press the blue shortcut button to return to the previous menu.
- Press Exit to clear all menus from the screen.

### ***How do I get to the HELP function?***

Starting at the Main Menu, select Settings and then Help—OR— press the green button on the remote control.